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CARL DEMAIO

OVERSIGHT HEARING

“California’s Next Generation 9-1-1 System: Delays, Costs, and the Path Forward”

Tuesday, March 17, 2026
State Capitol, Room 127 at 1:30pm

Panel 1: Next Generation 9-1-1 System Assessment

Steve Yarbrough, Deputy Director of Public Safety Communications – California Office of Emergency Services (Cal OES)

Eric Swanson, Deputy Director of Finance and Logistics Administration – California Office of Emergency Services (Cal OES)

Heather Gonzalez, Principal Fiscal and Policy Analyst – Legislative Analyst’s Office

Panel 2: Regional and Statewide System Vendors

Don Ferguson, Chief Executive Officer, NGA911 – Central and Los Angeles Regions Vendor

Frank Holt, Chief Executive Officer, Synergem Technologies – Northern Region Vendor

James Carlson, Senior Director, Public Sector, Lumen Technologies – Southern Region Vendor

JB Bivens, Client Executive Partner, Atos – Statewide Backup “Prime Vendor”

Panel 3: Advisory Board and Public Safety Answering Points (PSAPs) Perspective

Chief Andrew White, Chief of Martinez Police Department – NG911 Advisory Board Member

Kasey Young, Executive Director of Stanislaus Regional 911 – CALNENA Second Vice

President