

LEGISLATIVE OFFICE BUILDING
1020 N STREET, ROOM 360B
SACRAMENTO, CA 95814
(916) 319-3802

CHIEF CONSULTANT
RYAN FLEMING

COMMITTEE SECRETARY
BRENDA T. HARRIS



VICE CHAIR
HEATHER HADWICK

MEMBERS
DR. JOAQUIN ARAMBULA
DR. JASMEET KAUR BAINS
STEVE BENNETT
LISA CALDERON
CARL DEMAIO

OVERSIGHT HEARING

“California’s Next Generation 9-1-1 System: Delays, Costs, and the Path Forward”

**Tuesday, March 17, 2026
State Capitol, Room 127 at 1:30pm**

Panel 1: Next Generation 9-1-1 System Assessment

Steve Yarbrough, Deputy Director of Public Safety Communications – California Office of Emergency Services (Cal OES)

Eric Swanson, Deputy Director of Finance and Logistics Administration – California Office of Emergency Services (Cal OES)

Heather Gonzalez, Principal Fiscal and Policy Analyst – Legislative Analyst’s Office

Panel 2: Regional and Statewide System Vendors

Don Ferguson, Chief Executive Officer, NGA911 – Central and Los Angeles Regions Vendor

Frank Holt, Chief Executive Officer, Synergem Technologies – Northern Region Vendor

James Carlson, Senior Director, Public Sector, Lumen Technologies – Southern Region Vendor

JB Bivens, Client Executive Partner, Atos – Statewide Backup “Prime Vendor”

Panel 3: Advisory Board and Public Safety Answering Points (PSAPs) Perspective

Chief Andrew White, Chief of Martinez Police Department – NG911 Advisory Board Member

Kasey Young, Executive Director of Stanislaus Regional 911 – CALNENA Second Vice President